



PMI Keystone Chapter, York Branch – 2022-2023 Program Year

PMI Keystone Chapter - York Managed Event

Virtual Live Online Meeting

Thursday April 6, 2023

6:20 - 6:30 PM - Attendee Logon, Greetings and Virtual Networking

6:30 - 6:45 PM - Opening Comments and Chapter Information

6:45 - 7:45 PM - Educational Event

7:45 - 8:00 PM - Closing Comments and Tabled Items

TOPIC: The Engagement Matrix: Actionable Options for Supervisors and Project Managers

PRESENTATION SUMMARY: Business leaders on the front lines face a plethora of changing challenges daily. Pressure comes in many forms and from different directions. Employee engagement is at catastrophically low levels. Retaining your best employees while satisfying stakeholder demands in a constantly changing business environment requires critical thinking and rapid responses to workplace situations as they emerge.

The Engagement Matrix is a tool that provides immediate and effective guidance for informal performance management. The essence of leadership without authority is to be able to demonstrate empathy for individual circumstances while providing direction that enables teams to be successful.

In this brief presentation, Dave and Lisa will show you a simple and effective method for ensuring that your management time is invested optimally to maximize your return. Through the categorization of behaviors into four main quadrants, we have a starting point for concentrated leadership. Knowing when to apply the techniques of management, motivation, training, or nurturing gives the leader immediate insight and actions to support the building and continuous growth of high-performance teams!

Learning Objectives:

1. Be able to use The Engagement Matrix to conduct informal performance management.
2. Earn leadership authority from your team.
3. Focus on continuous improvement and high performance.

PRESENTERS: David B. Newman and Lisa Hammer



David and Lisa are co-founders and principals of Leadership Techniques, LLC and are Authorized Training Partners (ATPs) with the PMI. They have the honor of being part of an elite group of instructors selected to deliver multiple courses for the Project Management Institute (PMI) – PMI Training® (formerly known as PMI Seminars World®), a series of professional seminars held monthly across the country and virtually. Lisa and Dave have recently published *The Engagement Matrix: Actionable Options for Supervisors and Project Managers*, where they have combined basic human resources principals with a process that one can easily and quickly use to assess current behavior and performance to compare with the desired results and manage, rather than react to, the gap between desired performance and actual results, and lead your team to continual improvement and success! While often asked to intervene in challenging scenarios, Lisa and Dave always try to inject positivity and happiness into the environment and look to reduce stress for employees while driving results.

TALENT TRIANGLE: 1 PDU – Power Skills



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LOCATION: Virtual Live Online via Zoom

LOGON INSTRUCTIONS: Zoom instructions will be distributed to all who register automatically upon registration. Also Zoom instructions will be sent in an email reminder at noon on the day of the event to those who registered.

RECOGNITION:



We appreciate the continued facility sponsorship by Penn State University – York Campus and York College for our PMI Keystone Chapter Spring and Fall Events – York Managed. We also appreciate their help in contributing with some excellent guest speakers during our virtual events and student project presentations. We invite all PSU and York College Students and Faculty to attend. Ask us about mentoring.

Pre Covid-19, the PMI Keystone Chapter’s York Area Monthly Events were held live at YC in the fall and PSU-York in the Spring. Due to popular demand virtual meetings will continue in 2023 for York Events through the summer. However, the Chapter will begin to mix in some live networking face to face meetings options in the Fall of 2023, in the form of hybrid Quarterly Membership Meetings and Monthly Educational/Networking Area Events.

SPECIAL CHAPTER MEMBER INVITATION REQUEST: Please, join your professional peers and area college students, and actively participate in the monthly meetings. Proactively contribute your wealth of knowledge, gained through your work challenges, to benefit all in attendance. Together we can grow. Tell us if you want to be a mentor or be mentored. Our Chapter’s existence is for your professional growth and success.

Welcome all Chapter Members as always! We are one PMI Keystone Chapter bringing events closer to you in numerous areas:

- Attend any area event offering hosted in York, Susquehanna, Leigh Valley, and Carlisle.
- Meet the area managers and support teams delivering the events and enjoy the diverse topics, we offer.
- Meet your peers from many different industries and cities in PA.
- Consider volunteering to support the area events! Volunteer anytime in VRMS.
- Consider filling a role on the Board of Directors to support Chapter Operations! Elections are each fall.

COST:

- Free for PMI Keystone Chapter members (**must logon to register for free**).
- Free for our York College and Penn State students and faculty (**must use a promo code**).
 - **It’s our way of thanking you for your college’s sponsorship.**
 - **Obtain the promo code from your professor or York-Manager@pmi-keystone.org.**
- A nominal fee for \$5.00 is charged for non-members!

CREDIT: PDUs are to be self-reported by attendees. Upon request, a certificate will be emailed to indicate completion of 1 PDU (0.1 CEU) by contacting York-manager@pmi-keystone.org

REGISTRATION: Event registration is online at the PMI Keystone website: www.pmi-keystone.org

CONTACT: york-manager@pmi-keystone.org